

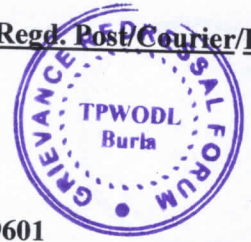
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Grievance Redressal Forum
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 1904 (4)

Date: 30/08/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/525/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Rabindra Mahananda At-Pokhrasalhe Po-Malidihi Dist- Jharsuguda-768213		4135-2408-1041	9178035850
3	Respondent/s	SDO-II(E), JED, TPWODL, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	23.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	23.08.2024			
9	Date of Order	30/08/24			
10	Order in favour of	Complainant <input checked="" type="checkbox"/>	Respondent <input type="checkbox"/>	Others <input checked="" type="checkbox"/>	
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Raghunathpali

Appeared

For the Complainant- Rabindra Mahananda

For the Respondent - SDO-II(E), JED, TPWODL, Jharsuguda.



GRF Case No- BRL/525/2024

Rabindra Mahananda
At-Pokhrasalhe
Po-Malidihi
Dist- Jharsuguda.
Consumer No.- 4135-2408-1041
VRS
SDO-II(E), JED, TPWODL, Jharsuguda

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Rabindra Mahananda has appeared the hearing on Dt. 23.08.2024 at ESO Office, Raghunathpali and submitted a written complaint wherein he has stated about billing dispute & request to revise/rectify the bill.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted a PVR carried on 28.08.2024 but no other relevant documents have been submitted in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 1KW with date of initial power supply 08.11.2016 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. However, the complainant has clear the dues of opposite party and for that paid Rs.18346.00 on 30.08.2024 vide MR No 63772530082420200002 & also request to this Forum through ESO, Raghunathpali about withdrawal of the case from this Forum registered on 23.08.2024.

Hence, the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K.Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:
1. Rabindra Mahananda, At-Pokhrasalhe, Po-Malidihi, Dist- Jharsuguda.
 2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
 3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".